Pharmacy Accreditation: Need, Issues & Practical Considerations
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Pharmacy Accreditation: Need, Issues & Practical Considerations

- Josh Cox, PharmD, BCPS, Director of Pharmacy
  Dayton Physicians Network

- Bob Phelan, RPh, Chief Executive Officer
  Cancer Specialist of North Florida

- Tim Safley, MBA, Director, DMEPOS, Pharmacy & Sleep
  ACHC
Reasons for Accreditation

- New “standard”
- Differentiation from other pharmacy providers
- Insurance leverage/requirements
- Compliance with National Standards
- Patient recognition and marketing
Accreditation Preparation

▪ Set a reasonable time frame for completion
▪ Attend a workshop
▪ Review + utilize COPA tools
▪ Analyze financial impact
▪ Introduce process to staff
▪ Assign 1-2 staff members to oversee accreditation process
▪ Delegate sections of accreditation to appropriate department/employees
▪ Create a check point timeline to monitor progress
▪ Connect with a mentor to help guide process
Data Collection

- Ensure documentation exists showing relationship between pharmacy and practice i.e. board minutes
- Review current company policies to determine which policies already meet standards required by ACHC
- Ensure Professional Advisory committee meets and has documented minutes prior to initiating survey
Complete a Mock Survey

- Performed by mentor that already received accreditation
- Provided valuable feedback and reassurance that we were ready for survey
- Identified areas for improvement
Key Points of Survey

- Policies, policies, policies
- Strong adherence program
- Performance Improvement program
- Professional Advisory Committee
Survey Day Specifics

- Ensure necessary staff from all departments are available on days that are not blacked out
- Test after hours call service to make sure message reaches pharmacy
- Organize all policies electronically by standard number
- Patients available for interview via phone or in person
- A physician available for interview via phone or in person
- Employee folders and documents readily retrievable
- Oncology Distinction will be a second day of survey
Post Survey

- Anticipate feedback on Plan of Correction with action needed
- 30 day response time to Plan of Correction
- Appoint appropriate staff to maintain new standards and policies
- Anticipate changes to workflow based on new standards
COPA + ACHC’S CUSTOMER CENTRAL
ACCHC and COPA have partnered to provide members with a customized suite of specialty pharmacy accreditation offerings, including discounts on educational resources and accreditation programs. ACCHC was the first accrediting body to offer specialty pharmacy accreditation. By enrolling ACCHC accreditation, pharmacies demonstrate their commitment to providing the highest quality services by complying with stringent national regulations and industry best practices.

ACCHC’s Accreditation University offers a full suite of accreditation resources to help pharmacies achieve and maintain accreditation. Click here to learn more.

Preferred Partner Discount Code: COPA20

COPA members may use the discount code provided above to receive a $500 discount on the final accreditation fee paid at time of final payment, not deposit. Please contact Lindsey Linder at 855-557-2242 with any questions.

### Standards

The table below provides the ACCHC Specialty Pharmacy Accreditation standards released February 1, 2018. Refer to Customer Central for most current standards.

<table>
<thead>
<tr>
<th>ID</th>
<th>Standard</th>
<th>Required Document</th>
<th>Download</th>
<th>Various Information Required</th>
<th>Registration of Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>DRO1-1A</td>
<td>Copy of all current applicable licenses/permits</td>
<td>Executive/Senior</td>
<td>Pharmacy Business/Office</td>
<td>Registration of Standard</td>
</tr>
<tr>
<td>2</td>
<td>DRO1-1B</td>
<td>Copy of all current applicable licenses/permits</td>
<td>Pharmacy</td>
<td>Pharmacy business/office/technician license</td>
<td>Pharmacy Business/Office</td>
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<tr>
<td>3</td>
<td>DRO1-2A</td>
<td>Written policies and procedures/Board of Directors Minutes</td>
<td>BOD/Executive</td>
<td>By reviewing organization chart/Board minutes showing board review of pharmacy services...</td>
<td>BOD/Executive</td>
</tr>
<tr>
<td>4</td>
<td>DRO1-2B</td>
<td>Written policies and procedures</td>
<td>Executive/Legal</td>
<td>Legal document showing structure of organization and BOD</td>
<td>Executive/Legal</td>
</tr>
<tr>
<td>5</td>
<td>DRO1-2C</td>
<td>Use of Delegating Order-Dispensing Authority</td>
<td>Executive/Legal</td>
<td>Legal document showing structure of organization and BOD</td>
<td>Executive/Legal</td>
</tr>
</tbody>
</table>
RESOURCES

Tim Safley
Director, DMEPOS, Pharmacy, Sleep

Greg Stowell
Education and Consulting Manager
Questions & Discussion